

Results of Health Service Survey
University of Minnesota, Morris
Fall 2011

Number of respondents: 56

Male: 41%

Female: 59%

Unknown: 0%

Was your appointment:

Scheduled: 66% Walk In: 34% No Answer: 0%

How long did you wait to be seen?

0 Minutes: 59% 5 Minutes: 32% 10 Minutes: 7% 15 Minutes: 2% 20 Minutes: 0%

Longer than 20 Minutes: 0%

Were your questions/concerns answered today?

Yes: 98% No: 2%

Did the staff respect your privacy?

Yes: 100% No: 0%

Were you satisfied with your care today?

Yes: 100% No: 0%

Considering this and other appointments, how satisfied are you with the care you have received at Health Service?

Very Satisfied: 71% Satisfied: 23% Unsure: 5% Dissatisfied: 0% Very dissatisfied 0%

No response 0%

Were you comfortable discussing your medical issue with the nurse?

Yes: 100% No: 0% No response 0%

Were you comfortable discussing your medical issue with the doctor?

Yes: 98% No: 2%

Written Comments:

Very helpful and informative

Great service

Nurse fit me right into schedule-thanks

Keep up the good work

She (nurse Practitioner) was really rushed and hard to talk to- I love how friendly they are but I have heard when it comes to Plan B they don't respect privacy

Taking a little more time to hear what is happening on the patient's side would be better

Thanks

Thank you

Everyone here deserves a raise, they are amazing people and I'm always welcomed w/a smile

Very respectful and thoughtful care

Thank you for taking care of us

Keep up the good work

4 smiley faces !!!!