Results of Health Service Survey
University of Minnesota, Morris
Spring 2017
Number of respondents: 32 out of 44 students seen

Male: 38%
Female: 59%
Agender: 3%

Was your appointment:
Scheduled: 81%   Walk In: 19%   No Answer: 0%

How long did you wait to be seen?
0 Minutes: 75%   5 Minutes: 22%   10 Minutes: 3%   15 Minutes: 0%   20 Minutes: 0%
Longer than 20 Minutes: 0%

Were your questions/concerns answered today?
Yes: 100%   No: 0%

Did the staff respect your privacy?
Yes: 100%   No: 0%

Were you satisfied with your care today?
Yes: 100%   No: 0%

Considering this and other appointments, how satisfied are you with the care you have received at Health Service?
Very Satisfied: 66%   Satisfied: 22%   Unsure: 3%   Dissatisfied: 3%   Very dissatisfied 0%
No response 6%

Were you comfortable discussing your medical issue with the nurse?
Yes: 100%   No: 0%

Were you comfortable discussing your medical issue with the medical provider?
Yes: 97%   No: 3%

Academic Standing:
1st yr: 28%   2nd yr: 22%   3rd yr: 19%
4th yr: 25%   5th yr: 3%   5th yr+: 3%

Are there any additional services you would like to see offered at Health Service?
Maybe more time slots for appointments. Weekends possibly?

What educational topics would you like to see shared on the Health Service lobby bulletin board?
STI facts and common questions answered
STI testing
STD, virus, and concussion information
Mental health issues
Seasonal allergies. How people always get sick after coming back from different places.

Additional Comments:
Keep up the good work everyone. Y’all work so hard. Thanks! 😊
Everyone was very friendly and respectful.
I feel really welcome and comfortable in this clinic. The nurses and doctors treat me with respect.
I love this place.
Easy quick help.
Thank you for the cares.
Nurse was awesome!